

COVID-19 MEASURES

HOTEL TERMES LA GARRIGA

According to the recommendations, we have eliminated all types of paper information and use a QR Code where the client can access this information without having any type of contact with the workers.

Reception

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Thus, Check In is done online. The client receives a link in her email and manually or using the scanner allows her to add the details of her identity document and sign the arrival. In the same way we encourage the client to make all card payments, both in the Restaurant and in the Reception.

Thermal Circuit

The Thermal Circuit is limited to 10 people on the inside and another 10 on the outside, always maintaining the safety distances that we ask customers upon arrival. - Within the saunas, the maximum is 2 people and they must be a couple or friends who have come together (two unknown people is not possible).

The changing rooms can be accessed only one by one and, in case they are known or familiar, two by two. We ensure the disinfection of the circuit and the changing rooms twice a day as recommended in these cases.

Restaurant

In Restaurant the tablecloths are disposable cloth, so that every time a customer arrives the table is previously disinfected and prepared so that they can sit without any problem. The letter has also been removed using now a QR code that the customer can look at directly on her mobile while at the table.

We have also enabled a new entrance for the clients of the Restaurant located on Calle San Lu s so that it is much easier for them to access and not have to wait at reception if they do not know where they are.